



## THE FUNDAMENTALS

#### **Moving to Luxembourg**

Whether your moving to or from Luxembourg Bishop's Move can help with your removal. Our service can include the full export packing and wrapping of your furniture and personal effects, or you can chose to pack all the small items into cartons yourself prior to moving and leave us to protect vour furniture.

## What Can I Expect From Bishop's Move?

Upon your initial enquiry Bishop's Move will arrange a free survey and quotation. Our expert staff will advise and support you on every step of your journey, providing you with advise on the regulations and documents you will require.

### What Services Do We Provide?

We offer a range of removal services including the following:

### **Direct Load**

We pack, wrap and protect your furniture and household effects, then load onto one of our dedicated specialist removal vehicles. Our team then travel directly to your new home and deliver on a date that is suitable for you. We also offer an unpacking service.

## **Part Load**

Your furniture and household effects are packed and collected on an agreed date and then taken to our safe secure warehouse. Our team will then agree a delivery time frame with you and once a schedule is planned we will confirm a delivery date. This is a more cost effective way of moving as you only pay for a proportion of our vehicle.

We can also offer storage at both origin or destination should you require this service.

Getting to know Luxembourg:

- → COUNTRY DIALLING CODE +352.
- → THE ELECTRICAL CURRENT IS 230 V 50HZ. DOMESTIC APPLIANCES FROM THE UK WILL NOT WORK/OPERATE WITHOUT A TRANSFER.
- → OFFICIALLY KNOWN AS GRAND DUCHY OF LUXEMBOURG.
- → HAS A POPULATION JUST UNDER 525,000 AND AN AREA OF 998 SQUARE MILES 2586 KM IT IS ONLY 51 MILES LONG AND 35 MILES WIDE.
- → LUXEMBOURG IS A TRILINGUAL COUNTRY WITH LUXEMBOURGISH, FRENCH AND GERMAN THE OFFICIAL LANGUAGES.
- → THE CITY OF LUXEMBOURG WAS THE FIRST TO BE THE **EUROPEAN CAPITAL OF CULTURE TWICE.**

## Things You Should Be Aware of:

If you are moving to a town there maybe potential access issues or parking restrictions. Narrow streets or apartment blocks can all pose potential problems when unloading at your

**ADDITIONAL INFORMATION** 

If you can advise us in advance then Bishop's Move through its network of European Partners can arrange smaller shuttle vehicles, tranships and specialist equipment such as hoists to ensure a smooth pain free delivery of your effects.

## **Useful Information:**

Currency is the Euro.

The electrical current is 230 V 50Hz. Domestic appliances from the Uk will not work/operate without a transformer.

Time Zone is GMT + 1hr

Country dialling code +352

## Internet:

There are internet café's in most urban areas, there are a number of ISP who can offer a service to suit you. Providers include, P&T Luxembourg, Cegecom, Visual Online, numericable, tango, Luxembourg Online, Orange and Eltrona.

## **Mobile Phone Service:**

There are four main mobile phone service providers in Luxembourg who can offer a range of tariff's to suit the individual. Providers are LuxGSM, Tango, Orange and LOL Mobile.











**NEED USEFUL LINKS AND CONTACTS?** See the back cover



## **USEFUL ADDRESSES**

LUXEMBOURG EMBASSY 27 WILTON CRESCENT LONDON SW1X 8SD

T: 0207 235 6961 F: 0207 235 9734 E: LONDRES.AMB@MAE.ETAT.LU BRITISH EMBASSY 5 BOULEVARD JOSEPH II, L-1840 LUXEMBOURG T: +352 22 98 64

# **WEBSITES**

www.londres.mae.lu/en/Welcome www.luxembourg.embassy-london.com www.ukinluxembourg.fco.gov.uk/en

## **CUSTOMS REGULATIONS**

Please contact our expert team for advise on Customs Regulations.



Please visit our website for more links: www.bishopsmove.com

For further information please call: +44 (0)208 391 8200 or email: european@bishopsmove.com

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