



INTERNATIONAL MOVES

Wherever in the world you're moving to, Bishop's Move International will make sure it's a smooth journey.





OUR DEDICATED TEAM

Don't worry, our expert consultants will be there to help you every step of the way.

LETS GET ON THE MOVE

Make your home move stress free

Through our International Division we offer a first class removal and shipping service. We can help you whether you are moving from or to the UK, emigrating, retiring abroad or being relocated by your employer.

Established in 1854, we are now the largest family owned removal company in the UK. We pride ourselves on attention to detail, tailor-made services and traditional values.

From a private individual to a multi-national business, Bishop's Move understands the importance of providing a quality service which can be tailored to suit your individual needs.

Moving internationally requires specialist knowledge and experience. Bishop's Move International Division has a team of experts and fully trained staff committed to ensuring that your move overseas is as stress free as possible from start to finish.

A global network of accredited partners

As an independently owned company, Bishop's Move is not tied in to having to use their own branches overseas regardless of local standards.

Over the years we have proudly hand-picked companies to work with ensuring that the dedication to service, knowledge, reliability and quality that you find in Bishop's Move is duplicated in our partners' practices.



"I WOULD LIKE TO SAY HOW WONDERFUL THE GUYS WERE WHO PACKED UP MY HOUSE AND BELONGINGS. THEY WERE TRUE GENTLEMEN AND VERY EFFICIENT AND EASY TO TALK TO... THANKS FOR EVERYTHING."

Sue Hawkins, Corsham, Wiltshire to Melbourne, Australia

EXPERT HELP AND ADVICE

Contact Us

Our International Move Co-ordinators will ensure you receive the best advice on your specific move to help you plan according to your needs and budget. Whether it's a move to the UK from overseas or from a country outside the UK to another country.

Should a survey be required this can be arranged obligation free. Immediate quotes can be provided through the completion of a self survey form via our website. For more complex moves, or any other advice, our International team can always be contacted.

Packing & Wrapping

We understand how precious your items are. All our packing staff are trained to BAR standards and have access to a wide range of quality packing materials to ensure maximum protection for your items throughout their journey.

Freight Routing

We will advise on the most suitable routing and transport options (air, sea and road) for your needs and budget, and let you know how your consignment can be tracked.

Customs Clearance & Red Tape

Take advantage of our many years' experience of preparing

international paperwork and dealing with complex customs regulations. We ensure all the import clearance paperwork is ready for presentation to customs prior to sending your effects, minimising stress and costly delays at destination.

Delivery

Upon delivery we will cross check all items from the packing inventory and note their condition. We will place all items in the relevant rooms, unpack to available space, set up beds and non self-assembly furniture and remove packing debris at the time of delivery. Leaving you free to get on with settling into your new home.

Storage

Our modern, purpose-built warehouses are the secure answer if you decide to put some, or all, of your belongings into storage. Likewise, should you need to store your effects outside of the UK, we can arrange this too.

Insurance

We offer a comprehensive range of insurance options suitable for your needs and budget.

Additional Services

We can advise on all aspects of your move, including moving with cars, boats, pieces of art or even pets.



PROFESSIONAL PACKING

Care

Our BAR trained packing team will carefully pack each item, making sure it is suitably wrapped and packed for shipment overseas.

Export Wrap

Our mobile packing unit will arrive at your home equipped with the boxes and packing materials they need to export wrap and pack all your belongings. For each package, an inventory is clearly recorded, then depending on the size of the shipment and access, it is either taken away or loaded into a container at residence.

Delicate and Unusual Items

No matter how fragile or awkward the item, we have a carton or packing material to protect it. We professionally pack china and glassware, books and linen, paintings and mirrors, and much more.

Crating

Custom crates may be required for fragile or valuable items to provide added protection such as pianos, chandeliers, paintings and ornamental mirrors. Our surveyors will advise you about this.



MOVING OVER LAND OR SEA

By Sea

Where possible, shipping by sea is the most cost effective method and suitable for larger moves. People often use a combination of deep sea transportation for items such as furniture, cars and the bulk of personal effects and then airfreight for essential items.

Full Container Loads

For larger loads, this service gives you the sole use of a metal 20ft or 40ft shipping container. This is the faster, direct option as there is no consolidation period. Containers can be loaded and sealed at your home, access permitting.

Groupage

Our groupage service involves grouping together a number of small shipments sharing space in a metal container. This is the most economic service for smaller loads. Bishop's Move operates regular groupage services from the UK to the most popular overseas destinations.

Less than a Container Load

This service is for urgently required consignments too small to fill a container, too large to send by air or perhaps to unusual

destinations where a groupage service is not available. Your belongings are export wrapped and packed at your home, loaded into plywood cases back at our depot, then loaded into a metal container for shipping.

Road Freight

To most European destinations road freight is the quickest and most economical option. We offer two services:

Special (or dedicated service) allows you to choose when the effects are collected and delivered.

Part load (or groupage service) offers a cost effective solution for smaller consignments or where there is some flexibility on the dates. Your effects are consolidated then loaded to a European vehicle with other clients consignments going to a similar destination. The final delivery is scheduled with you by our European operations team.

By Air

If speed is the priority, then air freight is the best choice. This is the service for items you simply can't do without on arrival, such as selected clothes and favourite children's toys to help you settle in quickly.





"ALL THE STAFF WHO HELPED US MOVE TO FRANCE HAVE, WITHOUT EXCEPTION, PROVIDED A HIGH QUALITY SERVICE IN A FRIENDLY PROFESSIONAL MANNER, WHICH WAS FAR ABOVE THAT WHICH ONE WOULD EXPECT TO RECEIVE".

Margaret & Michael Poat,
France



SETTLING YOU IN

Global Network

Our global network of branches and accredited partners can be trusted to help you settle in to your new environment.

Accredited Partners

Wherever in the world our services are delivered, our clients can be confident in the knowledge they will receive the same impeccable standards. We use a respected partner to perform the customs clearance, unloading, unpacking, setting up and debris removal. We only use partners that we perceive as offering the best possible service in their part of the world. Being independent we can use the best partner for each move.

Having been trading for over 150 years we have established long-standing relationships with respected global partners. However we still insist that our partners are affiliated to the main quality industry bodies.

The accreditations below help us maintain the integrity and quality of our service right across our network and partners, so we can confidently give our customers the highest possible standards wherever they are. If our partner does not provide a great service then we are not committed to continue using them.

BAR

Bishop's Move is part of a dedicated group of companies within the British Association of Removers that specialises in all aspects of overseas removals. Members meet strict standards and subscribe to a financial bonding scheme to protect all pre-payments to the company.

ISO 9001

As part of our continual improvement and commitment to quality Bishop's Move has been awarded ISO 9001 accreditation – the Internationally recognised standard for Quality Management Systems.

IMMI

Bishops Move Group has obtained an advance payment guarantee insurance from International Movers Mutual Insurance Company Limited ("the Guarantor") in respect of international removals of household goods. In the event of the mover suffering financial failure and ceasing to trade the customer's payments made in advance will be secured through provision of equivalent removal services by another contractor limited to 125% of original price OR full refund of proportion of advance payments made at time of mover ceasing to trade relating to moving services which have not been provided.





"WE JUST WANTED TO LET YOU KNOW THAT OUR BOXES WERE DELIVERED TO LAKE WALES, FLORIDA ON MONDAY, ALL IN PERFECT CONDITION. THANK YOU FOR A VERY GOOD SERVICE, YOUR REMOVAL MEN IN THE UK WERE VERY EFFICIENT AND COURTEOUS, FOLLOWED UP BY AN EXCELLENT DELIVERY COMPANY IN FLORIDA."
Beryl Sayer, UK to USA



STORAGE AND MORE

Facilities

Our modern, purpose built warehouses provide safe and secure solutions for all your storage requirements.

Care

We can store the entire contents of your home or just a few specific items over a short or extended period of time. We pack and seal consignments in special wooden containers, and provide you with a full inventory. Our advanced retrieval systems enable us to locate your items quickly and efficiently when you need them.

Security

All our containerised storage facilities and those offered by approved partner companies are purpose-built and designed to withstand the effects of fire and flood. They are clean, dry and are fully protected by sophisticated electronic alarm systems. Our vehicles have phones and the majority have state of the art satellite tracking systems enabling us to continually monitor our vehicles wherever they are allowing, you security and peace of mind.

Cars

We don't just move household effects, we can also move cars and help with the paperwork.

Pets

We work with approved specialist carriers, who deal with the paperwork and injections, as well as ensuring your pets move in comfort. This service includes collecting pets from your home and transporting to your final destination.

Handyman

We can offer help for tricky tasks such as hanging mirrors, pictures or non standard dismantling and reassembly.

Relocation Services

We can do more than just assist you with your actual move, we also offer bespoke relocation services to include help finding homes, schools, doctors, and more at your new destination, taking the stress away from you.





"BOTH TEAMS WERE ON TIME, CAREFUL, POLITE, AND WENT OUT OF THEIR WAY TO DO EVEN THE SMALLEST THING. IT WAS ONE OF THE SMOOTHEST MOVES WE HAVE EVER DONE OF OUR 20+ MOVES IN 3 COUNTRIES".

Mr Haynes, Oxford





CHECKLIST

FORGET THE PANIC AND FEEL PREPARED WITH OUR CHECKLIST.



Using Bishop's Move will ensure that your move is successful and stress-free. However, there are a few things you can do to make your move simpler, and these are:

A MONTH BEFORE YOU MOVE

- ☐ Book your moving date as far in advance as possible.
- ☐ Talk to your removal company about packing cases.
- ☐ Don't forget to arrange insurance cover for the move.
- ☐ Make a list of what you intend to take with you and what you want to leave behind.
- ☐ Ensure your passport, visas and any vaccinations needed are up to date.
- ☐ Cancel any club memberships and advise schools, doctors, dentists etc. of your departure. Obtain copies of medical records.
- ☐ Arrange to have your mail redirected.
- ☐ Transfer or close bank accounts. Check your tax position.
- ☐ Cancel milk and newspapers and pay local bills.
- ☐ Check if you are due a Council Tax rebate.
- ☐ Ensure your driving licence and car insurance will be valid. Ask your removal company to organise export certificates for any vehicles.

THREE WEEKS BEFORE YOU MOVE

- ☐ Sort out your loft, attic, shed and garage.
- ☐ Speak to your removal company if you require storage.
- ☐ Contact your electoral office about postal voting forms. They can also be obtained from British Embassies abroad.

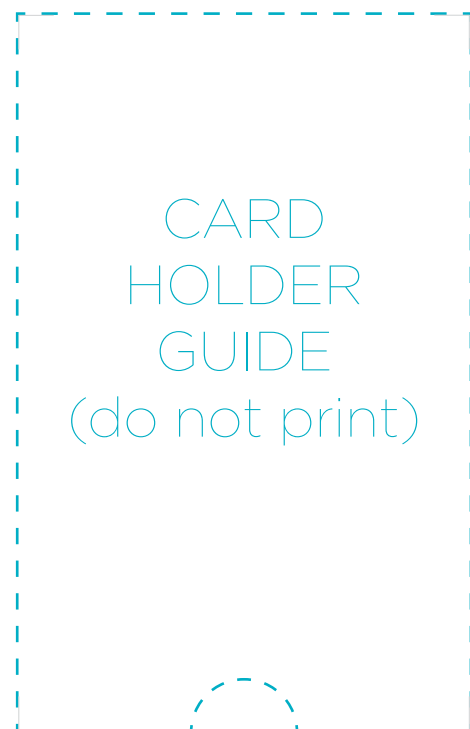
TWO WEEKS BEFORE YOU MOVE

- ☐ Dismantle large items of furniture where possible.
- ☐ Arrange for a professional to disconnect kitchen appliances.
- ☐ Organise for utilities like gas, water and electricity meters to be read on the day of your move, your phone disconnected and any bills forwarded.
- ☐ Arrange for any rented items, like TVs and entertainment systems, to be collected.
- ☐ Start emptying your fridge and freezer.

A WEEK BEFORE YOU MOVE

- ☐ Put important documents like birth and marriage certificates together ready to carry them with you on the move. Keep separate photocopies in a safe place.
- ☐ Double check details with your removal company.
- ☐ Obtain foreign currency to use on arrival.
- ☐ Empty any safety deposit boxes.

- ☐ Drain lawnmowers and other power equipment of petrol and oil.
- ☐ Defrost your fridge and freezer.
- ☐ Label your furniture and draw up a plan of your new home, indicating what goes where.
- ☐ Pack suitcases with items you need on the journey and immediately on arrival.
- ☐ **ON THE DAY OF YOUR MOVE**
- ☐ Leave the packing of furniture and possessions to the professionals.
- ☐ Put everything you are taking with you in your car, or keep it separate.
- ☐ Keep valuables and medicines with you for the journey.
- ☐ Before the removal vehicle leaves, have a final check that everything you want to move is inside.
- ☐ If no-one is moving into your old home, turn off the power and drain or turn off the water supply. Make sure it is left secure and hand over the keys to your estate agents.
- ☐ Enjoy your move!



For further information please call **0800 107 8422**
or email **international@bishopsmove.com**

To download other useful moving guides,
visit: **www.bishopsmove.com**



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